



## Frequently Asked Questions

**Q: What is Malulani and what type of events can be held there?**

**A:** In Hawaiian, the word "Malulani" means "heavenly shelter," and thus the name of our beautiful, open-air events pavilion at Holualoa Inn. Our Malulani Pavilion has a unique and tranquil setting making it perfect for any type of event; from retreats, parties, educational events, receptions and reunions to weddings, elopements and vow renewals ... the possibilities are endless!

**Q: What is the seating capacity at the Malulani Pavilion?**

**A:** Malulani Pavilion has a maximum seating capacity of 120 under cover and can extend out onto the great lawn (with tenting) for larger events. Tenting is recommended for events with 80 guests or more.

**Q: Do I need to book sleeping rooms at the Estate in order to book the Malulani Pavilion?**

**A:** In most cases, yes. Each of our packages include sleeping accommodations. Our Daytime Wedding and Intimate Wedding Packages include accommodations in our Red Barn. Our Estate Wedding Package includes sleeping accommodations in all 8 rooms. We will consider waiving this requirement, based upon the time of year, size and scope of your event.

**Q: How much will it cost to have my event at Holualoa Inn Estate?**

**A:** We have three event packages. Please visit our website & review the Wedding Packages Page for package details and costs.

**Q: Is it customary to hire an events / wedding coordinator or does Holualoa Inn provide that service?**

**A:** While you are not required to hire an event coordinator, many clients prefer the assistance, particularly when planning a destination event. You have the option to choose an outside coordinator or our designer can assist with everything from event design, budget consulting, pre-event planning and/or on-site coordination. Prices range from \$2,500 - \$5,000 and up (plus applicable taxes) based upon your event design and coordination needs.

**Q: What do you offer in catering?**

**A:** We do not offer in-house catering for events. We have a food prep facility at Malulani available for licensed caterers to access. A list of preferred caterers and other vendors will be offered at the time of contract. You may

hire a caterer outside of our list, however, they must be approved by Holualoa Inn management and they must adhere to our Vendor Policies.

**Q: What is the amount required for a deposit and when is it due?**

**A: Booking the Venue**

Space may be held on a tentative basis for up to 30 days with a \$1,000-\$1,500 non-refundable deposit. After 30 days, a contract must be completed, signed and returned with a deposit.

**Deposits and Final Payment**

Upon signing of the contract, a deposit of one-half the value of the contract is required. The remaining balance of the contract will be due 6 months prior to the event and payment is required by check. A \$500 - \$2,000 refundable security/damage deposit is also required and will be refunded within the 30 days after the event, assuming there are no damages to the property.

**Q: Are gratuities included for event space rentals?**

**A:** No, gratuity will not be charged for the rental of Malulani Pavilion. Gratuity charges for the staff are only included in our Estate Wedding package and are based upon a percentage of lodging expenses.

**Q: What is the difference between gratuity and service charge?**

**A:** Service fees are for discretionary facility and administrative costs associated with the event. The gratuity is distributed to the staff working the event and over the course of your stay with us.

**Q: What is the latest time in the evening to play music at our event?**

**A:** County ordinance requires events be concluded by 10:00 p.m. and no after-parties are permitted at the Estate. Amplification and entertainment end time is 9:30 p.m. to ensure events end by 10:00 p.m.

Don't see an answer to your question?  
Contact us at [sales@holualoainn.com](mailto:sales@holualoainn.com) or  
call (808) 324-1121.