



Frequently Asked Questions

Event Space, Packages, and Inclusions

Q: How much will it cost to have my event at Holualoa Inn Estate?

A: Individual pricing is determined by your package selection and the date, size, and scope of your event. For starting costs, please visit our website or review our Packages, Pricing, and Payment information.

Q: What type of events can I host at Holualoa Inn?

A: The Malulani Pavilion and adjoining Great Lawn can accommodate any type of event, including weddings, elopements, retreats, parties, conferences, reunions, receptions, and more. Whole estate rentals may include an event for up to 50 guests at the Main Inn with management approval and an additional fee.

Q: What is the maximum guest count for weddings and events?

A: The Malulani Pavilion and Great Lawn can accommodate an event with up to 200 guests. The capacity of the pavilion itself is 120 guests. For events with more than 80 guests, we highly suggest additional tenting.

Q: Do I need to book sleeping rooms at the Estate to book the Malulani Pavilion?

A: No. Daytime Weddings and event venue rentals include day use of the Malulani Pavilion, Great Lawn, and Red Barn. The Intimate Wedding and Estate Wedding packages include sleeping accommodations in all 8 guest rooms for a minimum of two nights.

Q: Am I required to work with an event coordinator and, if so, does Holualoa Inn provide event coordination services?

A: We do not require you to work with an event planner if your guest count is below 150, though most clients prefer the additional assistance. We partner with a planner that can assist with event design, budget consulting, pre-event planning and/or on-site coordination. Coordination pricing ranges from \$2,500 to \$5,000+. If you prefer, you may independently book a planner of your choosing.

Q: What is included in the event space rental?

A: Event space rental includes use of the Malulani Pavilion, Great Lawn, Red Barn, caterer's kitchen, and restrooms, as well as parking for up to 35 cars, parking direction, and trash removal.

Q: Does Holualoa Inn provide catering, tables, chairs, and other additional services not included in the event space rental?

A: Holualoa Inn does not offer catering, supply rentals (tables, chairs, archways, etc.), flowers, décor, music, bartending, or any other vendor services. We provide all clients with a list of our Preferred Vendors to assist you in selecting from the top wedding professionals in Hawaii.

About Holualoa

Q: What is the weather like in Holualoa?

A: Situated comfortably at an elevation of 1,400 feet, Holualoa's warm sunshine and cool breezes make for ideal wedding weather. Holualoa owes its lush tropical landscape to bright, sunny mornings and occasional afternoon showers. Rainfall is more frequent during our rainy season (June-September).

Q: Where is Holualoa located relative to the airport, Kona, and the beach?

A: Holualoa Inn is located 20-30 minutes from the airport and 15-20 minutes from Kona, depending on traffic. The closest beach is a 15-minute drive from the Inn, with several more located less than 45 minutes away.

Q: If I book a longer stay, what is there to do in Holualoa?

A: Holualoa Village is an art hub featuring several boutique shops and art galleries, as well as a café and restaurant, making for a fun and relaxing outing. If you are planning a longer stay, our concierge staff are happy to assist you in planning Big Island excursions by land, air, and sea, or to make recommendations for local sites and activities.

Reserving Your Event

Q: How far in advance may I book my event?

A: We are currently accepting reservations for 2020 and 2021. Most clients book 8-18 months in advance, though we do not stipulate a reservation deadline. We are happy to provide price estimations for events in 2022 based on current pricing.

Q: How do I book the venue?

A: When you are ready to book, Holualoa Inn will collect a non-refundable deposit to reserve the space while we finalize your contract. The value of the non-refundable deposit is equal to the value of the refundable damage deposit listed in your proposal. Contract values will reflect the values listed in your proposal within the dollar. Once Holualoa Inn sends you a final contract, you are required to sign and return the contract and first payment within 30 days or the space will be released.

Q: What is the payment structure for events?

50% of the value of the contract is due upon signing, and the remaining balance is due 6 months prior to your event date.

Q: What forms of payment do you accept?

Payments may be made by check, wire transfer, Visa, or Mastercard.

Q: What is the difference between gratuity and service charges?

A: Service charges cover discretionary facility and administrative costs associated with the event. Gratuity charges are distributed among the staff working your event and/or stay. Only events that include sleeping accommodations will incur gratuity and service charges.

Rules and Policies

Q: What is your cancellation policy?

A: Events cancelled more than 6 months prior to the event date will be refunded in full minus the value of your non-refundable deposit. Events cancelled less than 6 months prior to the event date are subject to the full cost of the reservation. In the event Holualoa Inn chooses to waive the cancellation policy, Holualoa Inn reserves the right to retain an administrative fee for services rendered, the value of which will be determined upon cancellation.

Q: What is the latest event end-time that you permit?

A: Events that do not include guest accommodations must end at 8:00 p.m. out of courtesy to our guests. Events that include a whole estate rental are required to end at 10:00 p.m. in accordance with county ordinance requirements. Amplification and entertainment must end 30 minutes prior to the event end time.

Q: Am I required to work with the vendors on your Preferred Vendor List?

A: No, though we do require that the vendors you select agree to our Vendor Policies. The Preferred Vendor List merely provides a starting point for selecting high-quality vendors familiar with our venue.

Q: Do you require a liquor license for bartending services?

A: No. Many clients prefer to purchase alcohol from the Costco in Kona to save on bartending costs. Some clients hire bartenders, while others prefer self-serve.

Q: I am interested in an event package that includes rental of all 8 guest rooms. What time are we required to check out on departure day?

A: Check-out time is at 10:00 a.m. on departure day. Due to the housekeeping demands of an estate rental departure, late check-out is not permitted.

Don't see an answer to your question?
Contact us at sales@holualoainn.com or
call (808) 324-1121.